

From: Mick Potter <Mick.Potter@richmondandwandsworth.gov.uk>
Sent: 14 August 2026 16:27
To: HWA Secretary <info@hamptonwick.org.uk>
Cc: Millard, Jim (Cllr) <Cllr.J.Millard@richmond.gov.uk>; Christopher Roberts-Wray <C.Roberts-Wray@richmondandwandsworth.gov.uk>; Parking Policy <ParkingPolicy@richmondandwandsworth.gov.uk>; Liz Tidhar (Cllr) <Cllr.L.Tidhar@richmond.gov.uk>; Helen Baxter (Cllr) <Cllr.H.Baxter@richmond.gov.uk>; Carl Gellard <Carl.Gellard@richmondandwandsworth.gov.uk>; Parking Policy <ParkingPolicy@richmondandwandsworth.gov.uk>
Subject: RE: URGENT - Problems with Hampton Wick CPZ X Review / Consultation

Official

Dear Mr Merrington

Thank you for your email bringing your concerns to our attention on the publication of the decision report on this consultation.

Following an investigation, we identified that responses submitted through the new online consultation form were not included in the published report. While this new way to submit feedback on traffic order consultations is intended to provide a more efficient and consistent process, our investigation found that responses submitted through this channel were not captured in the original analysis.

To address this, all responses received to this consultation, including those not included in the original report, will be reviewed and an updated report published which will include consideration of all feedback received. This we expect to carry out and complete in the next 7-10 days.

I would like to reassure you that no implementation work relating to the proposed changes to Hampton Wick CPZ Zone X will take place until the consultation findings have been fully considered and the updated report has been published.

Thank you again for raising this matter. We recognise the importance of these proposals to local residents and businesses and we are committed to ensuring that all representations are fully considered before any decisions are made. We regret this error and are reviewing our processes to help ensure that consultation feedback is accurately analysed and reported in future.

We will write to all respondents who submitted a representation next week and once the revised report is published we will then write to all residents and businesses within the zone to provide the revised update.

Should you have any further comments or concerns, please do not hesitate to contact me direct.